BREAKING NEW GROUND IN HOUSING DELIVERY HOUSES, SECURITY & COMFORT





Department: Housing REPUBLIC OF SOUTH AFRICA

## BRIEFING TO THE PORTFOLIO COMMITTEE ON HOUSING REGARDING THUBELISHA HOMES 14 NOVEMBER 2007

VISION: A NATION HOUSED IN SUSTAINABLE HUMAN SETTLEMENTS WITH ACCESS TO SOCIO-ECONOMIC INFRASTRUCTURE

MISSION: TO ESTABLISH & FACILITATE A SUSTAINABLE PROCESS THAT PROVIDES EQUITABLE ACCESS TO ADEQUATE HOUSING FOR ALL WITHIN THE CONTECT OF AFFORDABILITY OF HOUSING & SERVICES & ACCESS TO SOCIAL AMENITIES & ECONOMIC OPPORTUNITIES



## **PRESENTATION OUTLINE**

- •BACKGROUND
- •NEW MANDATE
- •DELIVERY TO DATE
- •STRUCTURE
- •NATIONAL AND PROVINCIAL CAPACITY



# BACKGROUND

- Original mandate for Thubelisha was for the right-sizing mandate linked to Servcon
- Thubelisha's mandate was expanded on the 1 July 2006 to contribute to the acceleration of delevery objective by the National Minister of Housing
  - Organizational structure assessment
  - Recruit additional capacity to meet the new mandate.



# BACKGROUND

- Mandate is implimented in a phased manner balancing the capability and resource envelope
- Allowance for Thubelisha to develop a model appropriate to new mandate
- This task was undertaken and formed the basis of the Business Plan submitted to NDOH in 2007



### NEW MANDATE (CONTINUED)

- Upgrading of Informal Settlement Programme (UISP):
  - Large scale projects: Gauteng and KZN
  - Smaller projects: Western Cape, Mpumalanga and North West

### • Unblocking of housing projects:

- Western Cape
- Eastern Cape and
- Northern Cape



# NEW MANDATE

- Fast tracking housing solutions for people living in areas of stress
- To act as Lead developer/Implementer in Mega-Projects
  - Appointed as the Project Manager/Implementing Agent for the N2 Gateway project as the first mega-project in SA.
  - Project Manager for the Zanemvula project in NMMM in the Eastern Cape.
  - Further appointments are envisaged in the future.



## STRUCTURE

#### Thubelisha Board

- The Board of Directors was appointed in June 2007
  - Ms Salome Sengani (Chairperson)
  - Mr Taffy Adler
  - Mr Prince Maluleka
  - Ms Dimakatso Elizabeth Moraka
  - Mr John Duarte
  - Mr Manye Moroka
  - Mr Itumeleng Kotsoane
- Functions of the Board,
  - To control and determine the strategic direction of Thubelisha
  - To ensure that it is managed effectively and optimizes its resources.
  - It monitors the operational functioning of Thubelisha
  - Annually approves the key performance areas, activities, budget and funding programmes.

# Summary of key Challenges

- Financial Resources particularly at this critical transitional stage
- Scarcity and competition for Critical Scarce skills
  - Competition for skills from other Major Capital Projects and the construction industry st large
  - Skills are very expensive and acquired at a premium



- Limiting impact of the Corporate form of the entity (S21 status)
- Changing regulatory environment such as the impact of the change in the Vat legislation which will affect the institution viability and the competitiveness
- Smooth function transfer to the new Development Agency



## STRUCTURE (CONTINUED)

### • Board committees in place and functional:

#### - Risk and Development

- Over-seeing operational efficiency
- Management of risk
- Approve project proposals recommended by MANEX for consideration.

#### - Audit and Investment

• Oversees the internal audit function, and effective investment of funds.

#### - Tender Committee

- Oversees the effective procurement of services
- Ensures compliance with the requisite legislation.

#### - Remuneration Committee

Remuneration and benefits for senior managers and board members



## STRUCTURE (CONTINUED

#### Executive Management

- Day-to-day management of the company
- Management and Executive Committee (MANEX), chaired by the CEO.
  - comprises senior management within the company and meets regularly to consider:
    - The development and growth of the business in terms of the company's mission;
    - External developments within the markets in which the company operates;
    - General management issues concerning the running of the company
    - Strategic management of the company
    - Project appraisal, approval and evaluation
    - Problem solving
    - Decision making



## STRUCTURE (CONTINUED)

- Provincial Management
  - Established offices in eight provinces,
    - Northern Cape and Free State combined to operate out of the Kimberley Office.
    - Where circumstances dictate, satellite offices have been set up in the Eastern Cape and KZN.
  - Each provincial office is run by a Provincial Manager who reports to a Regional Manager the latter being responsible for two or three provinces.



• CAPACITY

- As Implementation Agent/Project Manager

- Mind-set change involving a complete review of structures, skills requirements, and funding models.
- These issues form the basis of discussions at planning sessions scheduled to re-align the organization's function and form.



- Thubelisha has developed and retained a core competence that would be difficult to establish from scratch.
- The expanding workload v.s. insufficient but at times high premium on human resources
  - High competition for scarce skills in the industry;
  - Determining the resource requirements;
  - Estimating the associated costs; and
  - Investigating potential funding streams needed for essential, national programmes.



- Over the past year, Thubelisha embarked rationalization process to minimize costs of delivery;
  - Ensuring an appropriate model of delivery and optimize its agency status to minimize the negative impact of the Vat regime
  - This involved a review of all Implementation Plans,
  - Ensure an appropriate recruitment of staff for key areas only and managing of challenges of financial resource scarcity.
  - Recruitment of all but essential resources was introduced and several planned initiatives were curtailed.
  - In addition, Thubelisha lost a number of key staff members in recent months, particularly in the operational areas.



- As a result, some of the existing employees were placed in "Acting" positions, leaving a vacuum further down the management structure.
- Most of the incumbents of these temporary positions have now reverted to their previous jobs, especially in the support functions.
- Appropriate candidates for the senior management positions are being identified.

