

Annual Report 2006/07

Presentation to the
Portfolio Committee on Foreign Affairs

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Director-General

Cape Town
7 November 2007



the dfa
Department of
Foreign Affairs
REPUBLIC OF SOUTH AFRICA

Introduction

- Key strategic priorities for the reporting year were
 - Consolidation of the African Agenda
 - South-South Co-operation
 - Global Governance
 - Political, Economic and Social
 - Political and Economic Relations
 - Organisational Strengthening



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Outline of the presentation

- The presentation will highlight
 - some achievements in the implementation of the high level objectives of the Department
 - Developments in Human Capital Management programmes, and
 - Reflections on the Department's Audit Report
- I will allow my colleagues to expand on some areas as deemed necessary
- They will also be available to answer questions on their areas of expertise



DFA - Annual Financial Statements – 31 March 2007

- Revenue
 - Annual Allocation R 3,042 billion
 - Other Revenue R46 million
- Actual Expenditure 2006/07 Financial Year

APPROPRIATION PER PROGRAMME

Programmes	Budget	Actual	Variance
	R'000	R'000	R'000
Programme 1: Administration	648 650	537,101	111,549
Programme 2: Foreign Relations	1,798,765	1,887,010	(88,245)
Programme 3: Public Dip & Protocol	121,204	118,418	2,786
Programme 4: International Transfers.	473,530	402,150	71 380
Total (96,79% expended)	3,042,149	2,944,679	97,470



Appropriation per Economic Classification

Economic classification	Budget	Actual	Variance
	R'000	R'000	R'000
Current payments	2,194,989	2,278,689	(83 700)
Transfers and Subsidies	514,468	450,583	63 885
Payment on Capital Assets.	332,692	215,407	117,285
Total (96,80% expended)	3,042,149	2,944,679	97,470



Analysis of Under Expenditure -2006/07

- Department utilised 96,80 % of its Budget
- Main contributors to under expenditure
 - Vacant funded posts
 - Capital works projects
 - Foreign Service Dispensation
 - Fees to International Organisations



MAJOR HIGHLIGHTS

- Information Communication Technology
- Progress with Financial Management Improvements
 - Issues raised by the Office of Auditor- General
 - Management of Budget
 - Monthly Expenditure Reporting
 - Re-engineering of Strategic Financial Management Functions
- Corporate Governance Arrangements
- Mission Financial System
- Head office Building
- Management of fixed Assets



Corporate Governance arrangements: Audit Committee

- Three additional Audit Committee members were appointed towards the end of the Financial Year:
 - One specialising in ICT;
 - One with an auditing and accounting background; and
 - One with a legal background
- These new members have been attending Audit Committee meetings on a regular basis

Mission Financial System

- Developed all modules of the financial system for the missions
- System currently at testing stage at Head Office
- Final roll-out for April 2008



Head Office Building

The scope of the project encompasses:

- provision of office accommodation for the full Head Office staff complement, together with appropriate staff wellness facilities necessary for the Department to fulfil its mandate
- a training facility to replace the present FSI
- a conference centre seating 400 delegates to accommodate the many local and international conferences hosted by SA through the Department
- the upgrading of the existing diplomatic guest house
- the construction of a new guest house on the selected site
- Preferred & Reserve bidder announced September 2006.
- Contract negotiations commenced and were largely completed by end of the financial year.
- Decided to enter into Early Works Agreement in order to fix the construction cost and define the completion date of the project



Management of Fixed Assets

- Consolidation of all property related activities in newly created CD: Property and Facilities Management.
- Construction projects commenced/continued in 3 (three) countries – Maseru, Abuja and Addis Ababa
- Project in Design in 6 (six) countries – Bamako, Lilongwe, Kigali, Dar es Salaam, Gaborone, Mbabane
- Acquired land in 2 (two) countries – Bamako (land), Maseru (building)
- Maintained, refurbished and performed minor and major construction works in 8 (eight) countries – Harare, Windhoek, Brussels, London, New York, Washington, Vienna, Milan
- Opened missions in 5 (five) countries – Burkina Faso, Trinidad and Tobago, Benin, Bucharest, Sao Tome and Principe



Auditor-General's Report - 2005/06

- MATTER OF EMPHASIS
 - Debt management (Intergovernmental claims)
 - Performance Information
 - Receivables- African Renaissance Fund and International Co-operation Fund
- OTHER MATTERS
 - Information systems audit of general controls
- PROCESS FOLLOWED
 - Action plan developed to address observations raised by Auditor-General and DFA
 - Internal Audit findings
 - Priorities identified to address matters of emphasis
 - Bi-monthly reports submitted to the audit committee



Auditor-General's Report - 2006/07

- An Unqualified Audit Opinion has been issued with the following matters of emphasis:
 - Inadequate debt management
- A-G drew attention to the following:
 - Out of R157.4 mil (2005/06: R177.6 mil)
 - R59.9 mil of R157.4 mil, relates to amounts owing for a period longer than one year
 - Out of debts opening balance, DFA recovered 51% during the financial year 2006/07
 - R 31 mil could not be recovered and with no supporting documentation
 - National Treasury agreed that DFA DG can write the long outstanding debts of R 31 mil, in terms of the Treasury Regulation 11.4 issued in terms of section 76 of the PFMA.



Auditor-General's Report - 2006/07 cont...

- OTHER MATTERS
 - Inadequate asset management
 - Receivables- African Renaissance Fund and International Co-operation Fund
 - Vacancy Rate
 - Delay in finalisation of audit
 - Performance Information
- PROCESS FOLLOWED
 - Action plan developed to address observations raised by Auditor-General and DFA
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Programme of Action

- Debt Management: Process of submitting claims to partner departments revamped; Memorandum of Understanding with departments developed, which provide payment of advances as well as dispute resolution mechanisms; Investigation of an integrated debt management system and identify debts for write-off
- Performance information: Framework for monitoring of performance information designed. A committee to oversee this aspect appointed and Units are preparing their quarterly reports and a half yearly review for the department done. Quality Assurance Review Process.
- Receivables - African Renaissance Fund: A letter of concurrence has been requested from the Minister of Finance



Programme of Action

- Information systems audit of general controls: A complete update of the Department's ICT environment currently under way that addresses the matters raised by the AG in the 2005/6 audit.
- OTHER GOVERNANCE STRUCTURES
 - Accelerating: Policies, processes and procedures in Supply Chain Management and other areas within DFA.
 - Risk management processes to be strengthened.
 - Scheduled Audit Committee meeting and Ad-hoc Audit Committee meetings on ICT AND HR matters.
 - Audit Steering Committee: Consolidated Internal Audit and A-G findings and recommendations to be implemented in all missions for uniformity and compliance with prescripts.
 - ICT Steering Committee.



African Renaissance and International Cooperation Fund Annual Financial Statements as at 31 March 2007

- Revenue and Expenditure
 - Income R 150,000 million
 - Expenditure R 392,421 million
- Auditor-General's Report
 - No matters of Emphasis by AG
 - Other matters highlighted
 - Payables - Department of Foreign Affairs
 - Payables - twenty- third Africa Cup of Nations soccer tournament
 - Performance information
 - Delay in finalisation of Audit



Programme of Action

- Payables - DFA: The advisory Committee of the African Renaissance Fund has implemented processes to fast track the approvals of projects. The Minister of Finance has already issued letters of concurrence in respect of the projects.
- Payables - Twenty-third Africa Cup of Nations Soccer Tournament: A letter of concurrence has been requested from the Minister of Finance.
- Performance information: Strategic Documents, frame-works and reports will be prepared accordingly



Human Capital Management

- Organisational establishment
- Talent Management
- Employment Equity and HR Planning
- Organisational Culture
- Employee Wellness
- Labour Relations
- Foreign Service Dispensation (FSD) Project
- FSI Programmes



ORGANISATIONAL ESTABLISHMENT

- Establishment as at 31 March 2007
 - Head Office and Missions

COMPONENT	TOTAL POSTS	FILLED	VACANT FUNDED	VACANT UNFUNDED
HEAD OFFICE	1970	1402	417	151
MISSION	896	591	133	172
HR POOL	0	40		0
CADET	0	43		
TOTAL	2866	2076	550	323

Steps taken to fill funded vacancies:

Advertised:	389
Filed:	385
External Appointments:	218
Internal Promotions:	167
Total:	385



ORGANISATIONAL ESTABLISHMENT

Representivity: Employment Equity Table

Occupational Band	Male				Female				Total
	A	C	I	W	A	C	I	W	
Top management	6	0	2	0	1	1	0	0	10
Senior management	96	9	14	34	55	3	2	14	227
Middle Management	252	24	31	179	199	18	30	178	911
Below Assistant Director	297	16	9	30	413	22	15	123	925
Total	651	49	56	243	668	44	47	315	2073

Disability	8	0	2	10	6	1	0	4	31
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*The total number 2073 excludes 3 Political Office Bearers



ORGANISATIONAL ESTABLISHMENT

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Top management	6	0	2	0	1	1	0	0	10
Senior management	96	9	14	34	55	3	2	14	227
Prof qualified and experienced specialists and mid-management	252	24	31	179	199	18	30	178	911
Skilled technical/academically qualified workers, junior management, supervisors, foremen, superintendents	132	10	9	26	214	16	14	119	540
Semi-skilled/discretionary decision-making	81	4	0	3	118	5	1	3	215
Unskilled/defined decision-making	83	2	0	1	62	1	0	1	170
Total	651	49	56	243	668	44	47	315	2073

* The total number 2073 excludes 3 Political Office Bearers



Talent Management

- As part of its attraction and retention strategy, the DFA participated in the following activities:
- Employer Branding
 - DFA featured in the 2007 companies of the future journal as one of employer of choice and was ranked number 5 for humanities
 - Participation in the SABC Career Fairs for Grades 10-12
 - Visits to institutions of higher learning
- Introduced the Cadet Programme
- Developed a retention strategy in order to retain talent.



Employment Equity & Organisational Culture

- Focus on increasing representation of women at SMS level
- Conducted the analysis of employment policies and practices to determine barriers to Employment Equity and implemented corrective measures
- Organisational Culture and Climate survey conducted in the Department



Employee Wellness

- Appointed a senior manager to develop and manage the Departmental integrated Health and Wellness programme (including HIV and AIDS programme)
- Intensified Voluntary Counselling and testing for DFA officials (169 employees tested)
- Introduced a peer educator programme for HIV and AIDS
- Wellness programme extended to include family members
- Developed and implemented a Life Skills programme for teenage children of DFA employees



LABOUR RELATIONS AND FSD PROJECT

- Developed the Labour Relations framework
- Drafted administrative justice framework for the Department
- Achieved 100% success rate with arbitration disputes- 5 disputes in favour of the Department
- Finalised 12 out of 37 disciplinary cases and 11 out of 24 grievances reported.
- The delays were due to the fact that Labour Relations was experiencing capacity problems as well as the availability of Presiding Officers
- Since 1 April 2007 to September 2007, 11 disciplinary cases have been finalised
- Since 1 April 2007 to September 2007, 6 grievances have been finalised
- In August 2007, a full time Presiding Officer was appointed.



LABOUR RELATIONS AND FSD PROJECT

FSD PROJECT

- Investigation on new FSD concluded and approved by DFA Minister
- DPSA supported recommendation and to implement in January 2008



Foreign Service Institute Programmes

- FSI is taking the leadership role amongst the FSIs on the continent. In collaboration with Mozambique, FSI has promoted the adoption of the African Chapter of the International Forum for Diplomatic Training (IFDT) at the recent International Conference of the Deans of Diplomatic Institutes in Mozambique. This will allow for closer collaboration amongst the FSI's on the continent.
- The collaboration of IBSA level has been formalised at the recent meeting in Brazil between the Deans of the three Diplomatic Institutes. This has resulted in the agreement to develop a special program on the IBSA issues to be incorporated in the respective training programs.
- FSI in collaboration with UNITAR is providing training for the SADC in multilateral negotiations. Two courses have been conducted in 2007



Foreign Service Institute Programmes (cont)

- A continued drive by the FSI to improve the quality of the courses offered and to ensure the alignment with the legislative prescripts of SAQA and the NQF FSI is currently in the process of developing a trainer's toolkit to do capacity building of protocol trainers in provinces and across sectors of government
- The FSI is focusing on building capacity with regard to translators and interpreters of foreign languages, it is further more focusing on accelerating the training of SMS in French.
- The FSI delivered management development training for all levels of management
- The cadet recruitment is in its second year, the first group has been placed at the desks, the second group of cadets have started the academic programme at UNISA in September 2007



HUMAN CAPITAL MANAGEMENT CHALLENGES

- Increasing the capacity of DFA in terms of numbers and competencies
- The accreditation of the Foreign Service Institute
- Retention of employees
- Support for the transferred employees and their families in Missions abroad
- To embed the integration of human capital process
- To meet the Employment Equity requirements in all aspects (gender and disability)
- Ensure the building of a robust leadership pipeline



HCM PRIORITIES 2007/08

- Ensure the accreditation of the Foreign Service Institute and its programmes
- Facilitate efficient recruitment, development and retention of talent
- Implement the Labour Relations policy framework that will enhance management and employee relations
- Streamline HCM processes and systems to improve the quality of our services to our customers
- Promote an organisational culture conducive to optimal functioning and wellbeing of DFA employees and the achievement of the DFA strategy
- Develop and implement the Employment Equity Plan
- Accelerate capacity in English and foreign languages especially Arabic, French, Portuguese and Spanish
- Develop and implement a robust long-term strategy and HR Plan



Action on Key Strategic Priorities for 2006/07

- Consolidation of the African Agenda
- South-South Cooperation
- Global Governance: Political, Economic and Social, Security
- Political and Economic Relations
- Organisational strengthening



Consolidation of the African Agenda

- **Strengthening of the AU and its structures**
- Support the Pan African Parliament
 - SA has identified a site for the construction and permanent seat of the Pan African Parliament
- Engagement with African Diaspora
 - SA will host the Africa Diaspora Ministerial in November 2007 and the Summit in 2008



Strengthening of SADC

- Regional Integration remained a priority in the SADC agenda during 2006.
- SA has established a task team with senior officials from dti, dfa, & Treasury to prepare positions and co-ordinate SA's interventions.
- SA hosted an Extraordinary SADC Summit that agreed on a road map for SADC integration viz: FTA (2008); Customs Union (2010); Common Market (2008); monetary Union (2016).
- SADC also moved significantly towards establishment of the SADC Brigade and Regional Early Warning Centre.
- Democratisation process in the DRC dominated SADC's political agenda.



Implementation of NEPAD

- Final draft of the NEPAD Implementation Strategy for SA (NISSA) has been developed
- The APRM Country Self-Assessment Report and programme of Action were finalised and presented for discussion in the July 07 AU Summit
- Progress registered on project implementation in the ff areas :
 - Infrastructure funding; NEPAD e-schools project; Agriculture
- A joint AU/NEPAD Secretariat proposal on the Integration of NEPAD Programmes into AU Structures is being finalised

African Renaissance and International Co-operation Fund (ARF)

- The African Renaissance and International Co-operation Fund's key activities included:
 - Ongoing assistance to the DRC including electoral support
 - Funding of projects in Comoros, Sudan and Western Sahara
 - Southern Sudan Capacity Building Project with UNISA



Support Peace, Security, Stability & PCRD

- Peace, Security and Stability
 - Support given for SA's participation in the AU Peace and Security Council (PSC)
 - AU peace & security priorities mainstreamed in SA's bilateral and multilateral engagements
 - SA continued to support the implementation of AU decisions and peace processes in the DRC, Sudan, Somalia, Chad, CAR, Ivory Coast, Burundi etc
 - Effective support given to SA's facilitation of the Burundi Peace Process
 - Support given to elections in the DRC and Comoros
 - Provides substantive contribution to development of AU Post-Conflict Reconstruction and Development Policy - which was approved by the AU Summit in Banjul in July 2006



South-South Co-operation

- SA advanced development agenda of South through active participation in south groupings such as of:

IBSA

- Co-operation amongst the three countries has advanced.
- 1st IBSA Summit in 2006 saw the conclusion and signing of Trilateral Agreements and MoUs.
 - Agriculture; Bio-fuels; ICT; Trade Facilitation; and Maritime Transport
- More work ongoing to advance concrete co-operation in other areas of mutual benefit.

NEW ASIAN AFRICAN STRATEGIC PARTNERSHIP (NAASP)

- SA hosted First Senior Officials Meeting in September 2006 in SA to advance the implementation of the decisions of the Bandung Summit.
- Senior Officials will reports to the NAASP Ministerial Meeting that will take place in Egypt in 2008.



South-South Cooperation

NAM

- Following the take over of NAM Chairship by Cuba in September 2006 - SA's term as member of the NAM Troika ended when Egypt offered to host the 2009 Summit.
- SA continued her active role in the NAM Committee on Palestine and other NAM fora.
- SA chaired the NAM Security Council Caucus for the period January to March 2007.

COMMONWEALTH

- SA is actively assisting the Government of Uganda with arrangements for the 2007 Kampala CHOGM



South-South Co-operation

Chairship of the G77 and China

- SA was elected to Chair the G77 and China (G77) in New York during 2006
- SA was also at forefront of very critical negotiations on issues of :
 - Secretariat and Management reform
 - negotiations on new UN scale of assessments for the period 2007 – 2009
 - Wide ranging UN Commissions
- A major achievement for the country was to keep the G-77 unified on a wide range of complex and potentially divisive issues



Global Governance: Political and Security Issues

Reform of the UN

- SA continued to support the UN reform process and remained engaged as an interested member in furthering the objectives of the Ad Hoc Group mandated to identify ways to enhance the role, authority, effectiveness and efficiency of the General Assembly by reviewing the agenda and working methods
- As Chair of the G77 and China, SA managed to obtain consensus on the reform of ECOSOC for the first time within the Group
- SA remained engaged in the process of the review of mandates in the different organs and agencies of the UN. This proved challenging in 2006



Global Governance: Political and Security Issues

Administrative and Budgetary

- SA served on Committee for Programme and Coordination for the first year of a second three year term
- In its capacity as Chair of the G77 in 2006, SA spearheaded negotiations on the elements of methodology to be used to calculate the scales of assessment for regular contributions to the expenses of the UN for the period 1 January 2007 to 31 December 2009
- SA's rate of assessment was reduced from 0.305% to 0.290%



Global Governance: Political and Security Issues

Middle East Peace Process

- SA remains committed to supporting international efforts aimed at bringing about the establishment of a viable Palestinian State, existing side by side in peace with Israel within secure and internationally recognised borders
- SA's efforts to achieve this objective were severely hampered by internal political developments in both Palestine and Israel
- Throughout the period under review, the SA Government continued to condemn all acts of violence in the region and instead urged parties to return to the negotiating table



Global Governance: Political and Security Issues

Terrorism

- As a non-permanent member of the UNSC for the period 2007 – 2008, SA has automatic membership of the Security Council's subsidiary bodies dealing with terrorism and actively participates in the work of these bodies
- The DFA is Chair of the Inter-Departmental Counter-Terrorism Working Group
- SA remains committed to the combating of international terrorism within the framework of the UN



Global Governance: Political and Security Issues

Disarmament and Non-proliferation

- SA was elected as Chair of the 50th Regular Session of the IAEA General Conference.
- Also elected as President of the Conference on Disarmament.
- Nominated to Chair of the Nuclear Suppliers Group for 2007/8.
- SA participated in meetings of the IAEA, the Comprehensive Nuclear Test-Ban treaty Organisation, the Biological and Toxins Weapons Convention, the Conference of States Parties of the Chemical Weapons Convention, the Nuclear Suppliers Group et al. SA also participated in conventional weapons treaty regimes deliberations.



Global Governance: Political and Security Issues

UN Security Council

- SA was elected into the UN SC as a non-permanent member for the period 1 January 2007 – 31 December 2008
- On 1 March 2007, SA assumed the rotating Presidency of the UNSC for the month of March
- SA played an important role in working with other Members of the Council in seeking solutions to African conflicts

Peace Building Commission

- SA has taken over membership of the Commission from Tanzania which, together with Denmark, were the first non-permanent members of the Council to be elected to the PBC



Global Governance: Political and Security

Human Rights and the implementation of International Humanitarian Law

- SA is actively participating in the negotiations of the agenda of the newly established Human Rights Council.
- In SA's view, the Council must be responsive to the needs of the poor, mainstreaming gender issues and the further empowerment of women and making the Right to Development a reality for all.
- SA has undertaken several initiatives which promote balanced and sustainable development and respond effectively to the plight of victims of human rights abuses.



Global Governance- Socio-economic Issues

Participation in the G20

- SA assumed the Chair of the G20 in 2007
- Support provided to Treasury (lead)

Financing for Development

- SA is determined to act against hunger and poverty. SA joined the Lula Initiative on Action Against Hunger and Poverty, in March 2006.
- South Africa joined the "Leading Group on Solidarity Levies" (LGSL) that emerged from the Ministerial Conference held in Paris in 2006 aimed at fighting transmissible diseases and to expand the group of countries implementing an International Solidarity Contribution (ISC) on air-tickets



Global Governance- Socio-economic Issues

- On 16 February 2007, in Cannes and on the occasion of the 24th Africa-France Summit, South Africa, together with 17 other African countries joined UNITAID, an International Drug Purchase Facility, by signing the Adhesion Agreement In order to maintain the financial viability of the International Development Association (IDA), South Africa made one-off payments to the World Bank and the African Development Bank (ADB), and the African Development Fund (AfDF), as agreed at the G8 Gleneagles Summit on 8 July 2005
- South Africa's participation in MDRI is essential to give effect to its consistent message on the cancellation of the debt of HIPC's and in ensuring the financial capacity of international financial institutions like the IDA and the AfDF, as South Africa is the only African donor in both institutions



Global Governance- Socio-economic Issues

WTO

- The WTO Doha negotiations were suspended in July 2006 by the Director General of the WTO, Mr. Pascal Lamy, following failure by the Group of 6 (USA, EU, Japan, India, Brazil and China) to reach agreement on the final cuts on agricultural subsidies and market access for industrial goods
- Based on what is on the table so far, the prospects for concluding the Doha Round expeditiously continue to remain elusive. The key issue remains achieving an appropriate balance between agricultural liberalization by developed countries (principally the US and EU) and market access by developing countries
- Developing countries on the other hand remain extremely critical of the Chair's Text on NAMA. The NAMA 11 Group, led by South Africa, argued that the text, "precluded any real negotiation". Concerns on the NAMA text centre around two issues. Firstly, is the question of balance with agriculture and secondly, the extent to which the principle of "less than full reciprocity" is realized.



North-South Dialogue

- Actively engaged with G-8 both as a member of the African Group Outreach, as well as a member of the +5
- SA joined the OECD's Development Centre, and also participated in the annual Davos and Africa WEF meetings
- SA participated in the EU-AU Ministerial Troika meetings held in October 2006, in its capacity as Chef de Files for Trade and regional Integration
- SA is participating in the EU-AU Troika Experts Group that is drafting an outline for the Joint Europe-Africa strategy – which will be endorsed by the 2nd EU-Africa Summit at end of 2007



North-South Dialogue

- The process of the review of the TDCA commenced in 2005 and the 2006 JCC meeting mandated the parties to finalise the Review in 2007
- The SA-EU Strategic Partnership was unveiled, aimed at strengthening the partnership between the two parties and to build on the achievements of the TDCA
- The 7th meeting of the SA-EU JCC was held on 14 November 2006. The Joint Statement re-emphasised that the SA-EU Strategic partnership must be based on an open, concrete and transparent dialogue between the two Parties, and that it should be supportive of the realisation of the MDGs, the EU Strategy for Africa, NEPAD, the SADC integration process and the joint EU-Africa strategy. A Joint Action Plan was drafted



Bilateral Relations

Africa

- Missions opened in Cotonou, Benin, and Ougadougou, Burkina Faso
- Missions to be opened in Niamey, Niger; Bissau, Guinea Bissau; and Nouakchott, Mauritania

Caribbean

- Mission opened in Port-of-Spain, Trinidad & Tobago



Public Diplomacy and State Protocol

State Protocol

- Focus was on re-engineering of business processes – particularly
 - The overhaul of State and Official Visits management System
 - Completion of the Interactive Diplomatic Website. A new Diplomatic card with high security standards has been developed in conjunction with the National Intelligence Agency and registered with GCIS.



Public Diplomacy and State Protocol

- State events management
 - Continued to respond to the significant increase in the number of visits managed by State Protocol.
 - Facilitated 324 Ceremonial Events at Presidential and Diplomatic Guesthouses and 95 State and Official Events Management
 - Ensured streamlined processes for the appointment of Foreign Heads of Mission and South African Heads of Mission
 - Saw an increase in requests to assist sister departments to host International events and Protocol has developed a reputation for excellence



Public Diplomacy and State Protocol (cont)

- Saw an increase in requests to assist sister departments to host International events and Protocol has developed a reputation for excellence Successfully coordinated and managed International Summits and Conferences (SADC extra ordinary summit on behalf of Lesotho, NEPAD Meetings, NAASP etc)
- Provided protocol capacity building to our African counterparts (Eritrea)
- Active participation in Protocol preparations for 2010
- Protocol experts were deployed in Ethiopia to manage the Launch of 2010 in Africa
- The State Protocol Lounges facilitated 18 000 dignitaries, these guest were facilitated both in OR Tambo and Cape Town. Processes are advance in acquiring the "six star" State Protocol Lounges.



