

**SELECT COMMITTEE PRESENTATION
MAY 2007**

**Presented by:
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OFFICE OF THE COO

The presentation provides an overview of the following functions that resides within the Office of the COO:

Strategy – provides a framework for the implementation and monitoring of Strategy,

Risk Management – identifies and manages all identified risks that may hamper the DoJ&CD in providing accessible and transformed Justice Services to all,

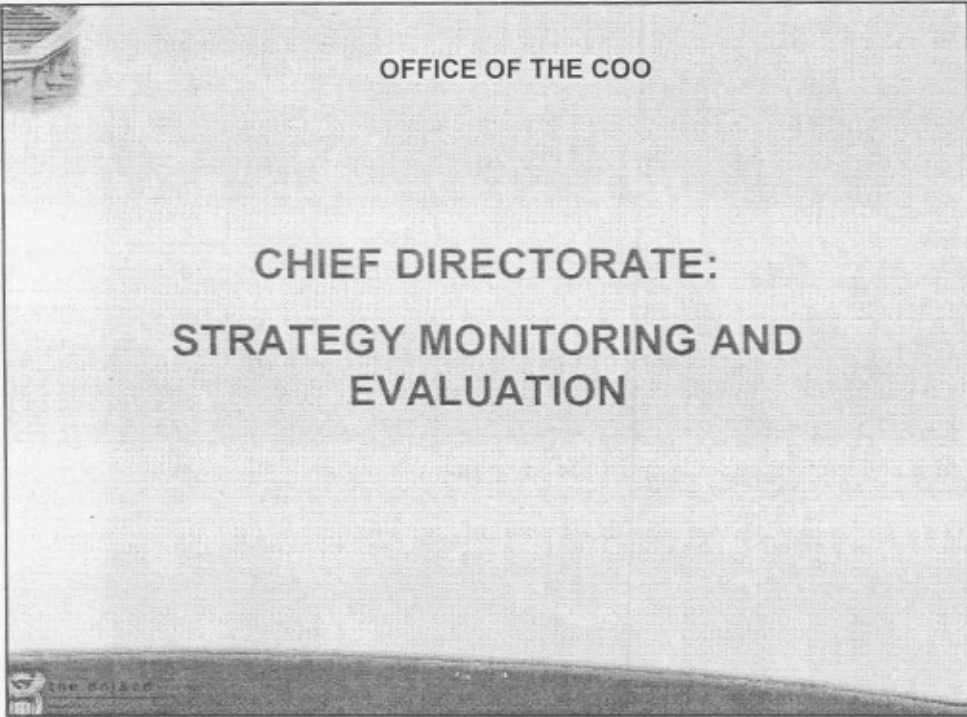
Programme Support and Administration – provides administrative support to the Office of the COO. It also provides for a monitoring and support function to respond to everyday operational challenges as informed by the MTSF and management of Donor Funding, and

TRC Unit – aims at implementing the TRC recommendations and to contribute towards reconciliation and nation-building.

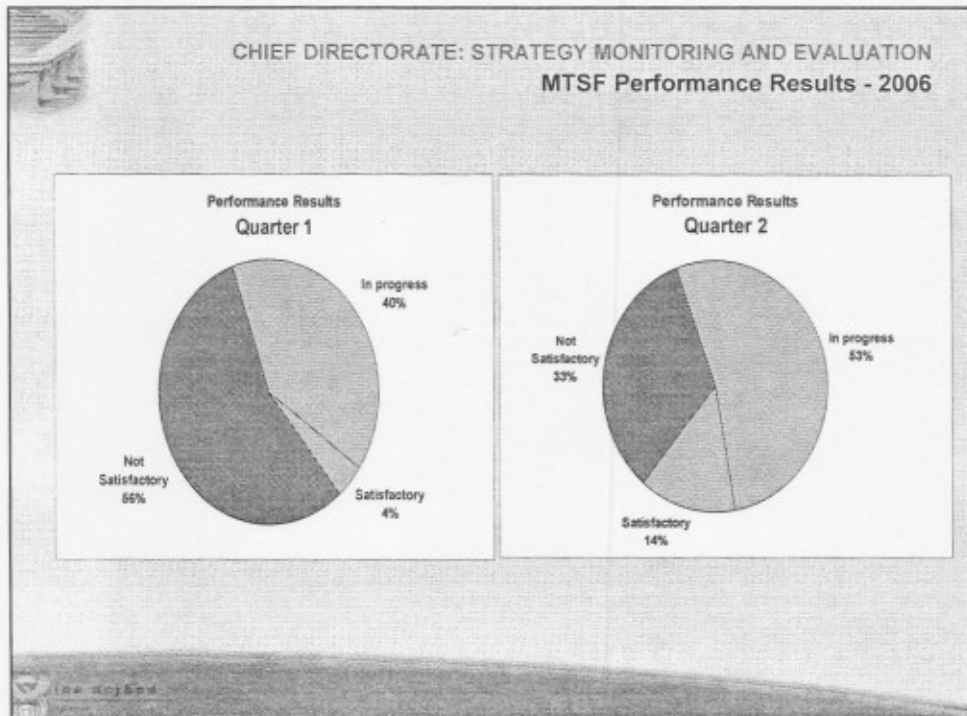
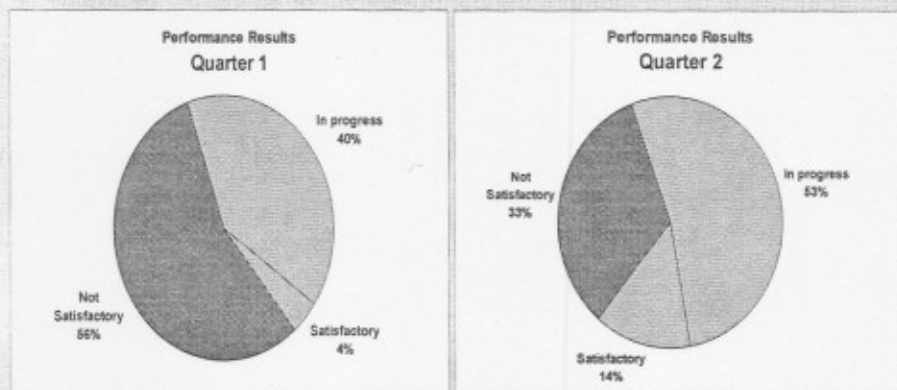
The Office of the COO coordinates and manages the Regional Offices by providing the necessary guidance and support to Regional Heads through the afore-mentioned framework.

OFFICE OF THE COO

**CHIEF DIRECTORATE:
STRATEGY MONITORING AND
EVALUATION**



**CHIEF DIRECTORATE: STRATEGY MONITORING AND EVALUATION
MTSF Performance Results - 2006**



Summary of Organisational Challenges

The MTSF Implementation Report listed the following challenges as some major challenges that require intervention plan from the executive:

- x There are too many goals.
- x Some goals are vague and ambiguous.
- x Better integrated planning session
- x Lack of common approach on reports.
- x Capacity constraints

Key Achievements in the MTSF

- Mobile Courts
- Roll-out of IT Systems
- Increase in capacity
 - Court Managers
- Operation Isondlo
- Sexual Offences Bill
- Regionalisation
- Focused Department

OFFICE OF THE COO

CHIEF DIRECTORATE: RISK MANAGEMENT

CHIEF DIRECTORATE: RISK MANAGEMENT Progress

× Integrity Management

×Vetting, Anti-fraud and Corruption

- × Process of entering into an MOU with NIA for the vetting of employees are underway
- × The anti-fraud and corruption plan has been finalised and approved
- × The following processes has been established and implemented:
 - ×The pre-employment screening procedure
 - ×The record checks and screening for contractor companies
 - ×The confidentiality agreements process
 - ×The financial disclosure procedure has been implemented (HR)
- × The awareness Campaigns and training programmes are continuing

CHIEF DIRECTORATE: RISK MANAGEMENT
DIRECTORATE: SECURITY MANAGEMENT **Challenges**

PROVINCE	X-Ray Machines	Walk Through Metal Detectors	CCTV	Fence		Burglar Bars	Alarm System	Guarding Hut
				New fence	Upgrading			
E.CAPE	68	55	82	43	NIL	4	15	NIL
W.CAPE	20	20	7	39	11	NIL	4	20
N.CAPE	34	36	39	10	10	1	32	37
KZN	10	10	10	12	11	40	72	58
N.WEST	33	19	19	22	8	NIL	4	28
LIMPOPO	90	59	41	29	13	26	35	35
GAUTENG	10	10	10	7	NIL	10	10	20
MPUMALANGA	32	34	37	14	NIL	NIL	37	37
FREE STATE	66	58	73	40	NIL	13	60	60
TOTAL	363	301	308	216	63	94	269	295

- CHIEF DIRECTORATE: RISK MANAGEMENT**
DIRECTORATE: SECURITY MANAGEMENT **Plans**
- ✗ Decentralisation of Budget to regions
 - ✗ Review of the Security Policies and Procedures
 - ✗ Development of security standards
 - ✗ Review Security Strategy (Roadmap)
 - ✗ Training and Awareness Programmes

OFFICE OF THE COO

CHIEF DIRECTORATE:
PROGRAMME SUPPORT AND
ADMINISTRATION

CHIEF DIRECTORATE: PROGRAMME SUPPORT & ADMINISTRATION

Progress

Unit	Status/ Progress
National Operations Centre (NOC)	<ul style="list-style-type: none">✗ Staffing of Unit to be finalised✗ The NOC design is in the process of being tested in selected sites in Western Cape and Limpopo respectively.✗ Implementation of design across regions to follow from May onwards✗ Regular reports are generated and a monthly reporting tool for Regional Offices has been developed and deployed
2010 World Cup Project Office	<ul style="list-style-type: none">✗ Unit has been established and staffed✗ A process of communicating the DoJ&CD 2010 World Cup Preparations has been embarked upon✗ Task Teams have been established for this purpose✗ A process of benchmarking with Germany is underway
Donor Co-ordination	<ul style="list-style-type: none">✗ New Director starts 1 June 2007
Regional Co-ordination	<ul style="list-style-type: none">✗ Ongoing support provided for communication between Regional Heads and Office of the COO

CHIEF DIRECTORATE: TRC

Progress

reparations payments	to be paid: 610 to be traced, 337 deceased and attempts being made to trace next of kin; 260 in the process of being paid
Examinations	477 missing people identified. 32 remains untraced so far.

CHIEF DIRECTORATE: TRC

Challenges

- Submit report to the Cabinet and Parliament
- Finalise Exhumations Policy
- Regulate the use of monies in the President's Fund for reburial costs in respect of exhumed remains (pending finalisation of exhumation policy).

OFFICE OF THE COO

REGIONAL OFFICES

REPORT: SPECIAL PROJECTS

CONTEXT

This report will provide a brief overview of the challenges experienced with the implementation of the projects listed below.

- ✧ J-DAS
- ✧ E-Scheduler
- ✧ Digital Court Recording System (DCRS)
- ✧ Electronic Financial Transactions (EFT)
- ✧ Extension of Maintenance and Estates Services
- ✧ Small Claims Courts
- ✧ Tracing Agents

REPORT: SPECIAL PROJECTS

Project	Achievements	Key Challenges
Justice Deposit Accounting System (JDAS)	16 sites covered	Lack of capacity to capture manual data
E-Scheduler	444 sites covered and 345 clerks appointed	Quality of data captured
Digital Court Recording Systems (DCRS)	1315 sites covered plus 54 circuit courts 203 high court clerks appointed 1620 lower court clerks appointed	Change Management

REPORT: SPECIAL PROJECTS

Project	Achievements	Key Challenges
Electronic Financial Transactions (EFT)	21138 beneficiaries and R36 million distributed by 118 courts	Change Management
Extension of Estates Services	Extended offices from 6 to 14 and we will create a further 15 by the end of 2008.	Public Education
Small Claim Courts	Finalisation of audit of 156 courts	Availability of Commissioners Managing after hour services
Tracing Agents	Tracing Agents appointed for all provinces	Reliability of data

THANK YOU