



Portfolio Committee on Public Service and Administration

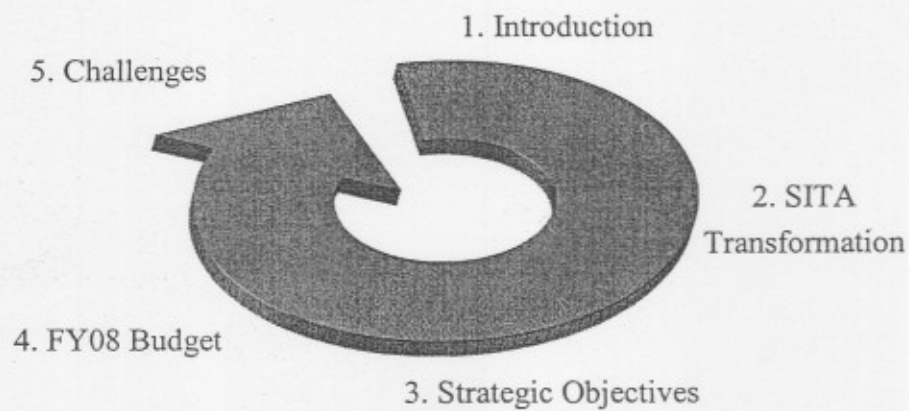
Jonas Bogoshi
Chief: Strategic Services

Mfanyana Salanje
Chief Financial Officer

16 March 2007

State Information Technology Agency

Agenda



INTRODUCTION

Mandate and Funding

- ❖ SITA is an enacted company that derives its mandate from –
 - SITA Act 88/1998 as amended 2002.
 - SITA Act 88/1998: General Regulation NR 904, DPSA, Sept 2005.
- ❖ Funding Model
 - SITA Pty (Ltd) is a Schedule 3a Public Company.
 - Financially self sustaining through Products and Services.

SITA Act

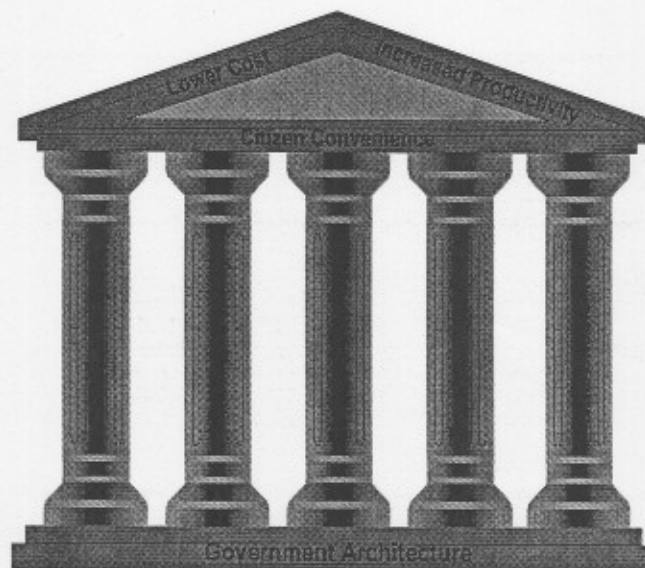


❖ Objective

- To improve service delivery to the public and to promote the efficiency of departments and public bodies through the use of ICT and related services in a secure environment.



House of Values



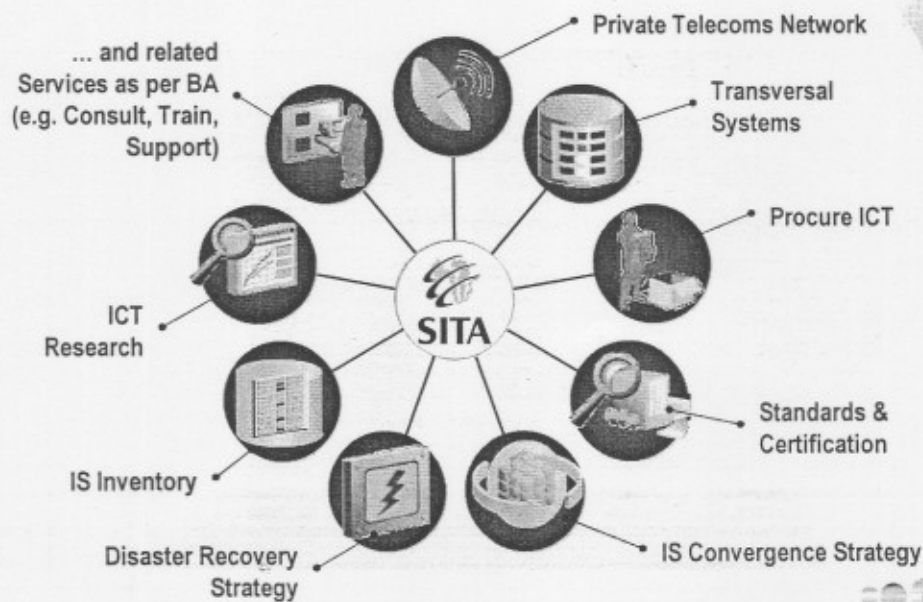
SITA Mission and Vision



- ❖ **Vision:** To be a global leader in public sector information and communications technology.
- ❖ **Mission:** To cost-effectively enhance public service delivery through information and communications technology
- ❖ **Values:**
 - > Service Excellence
 - > Transparency
 - > Integrity
 - > Fairness
 - > Prudence
 - > Innovation



Mandated Services to Government



Top Accounts



Customer Name	2005/2006 (12 Months ending 31 March 06)		
	Mandatory	Non Mandatory	Total
SAPS	485,859,074	502,361,566	988,220,640
DOD	403,128,083	189,209,500	592,337,583
CORRECTIONAL SERVICE	50,944,094	84,438,411	135,382,505
DEPT OF HOME AFFAIRS	54,458,582	56,313,989	110,772,571
DEPT OF SOCIAL DEVELOPMENT	3,121,764	106,030,686	109,152,449
KWA-ZULU NATAL PROV. DEPT OF HEALTH	55,276,276	53,546,899	108,823,175
DEPT OF JUSTICE	22,434,691	46,497,147	68,931,838
DEPT OF EDUCATION	6,049,354	59,076,279	65,125,633
GAUTENG DEPT OF HEALTH	-	62,829,082	62,829,082
DEPT OF PUBLIC WORKS	10,702,959	47,078,739	57,781,697
DEPT OF LAND AFFAIRS	31,649,246	16,924,741	48,573,986
GAUTENG SHARED SERVICES CENTRE	25,301,802	22,689,046	47,990,848
EASTERN CAPE PROV. OFFICE OF THE PREMIER	23,964,333	20,193,418	44,157,750
PAWC IT: INFRASTRUCTURE	27,555,393	15,493,815	43,049,208
NATIONAL DEPARTMENT OF HOUSING	1,911,975	34,805,064	36,717,038
DEPT OF PUBLIC SERVICE AND ADM	1,505,425	31,445,084	32,950,510
DEPT OF LABOUR	29,461,460	2,114,606	31,576,066
TOTAL			2,584,372,582
Percentage of Total Revenue			83.50%

Revenue per Business Unit



Central Region	165,428,498
Coastal Region	602,897,464
Northern Region	553,346,831
National Departments	1,050,797,906
SAPS	520,745,442
DOD	543,003,489



SITA TRANSFORMATION

SITA Transformation

- ❖ Reasons for Transformation
 - SITA Image, Customer Perception, Employee Morale
 - Transformation – A Journey not a Destination
- ❖ Approach
 - *Arrest & Normalise The Situation*
 - *Rationalise For Optimum Performance*
- ❖ Strategic Imperatives
 - Radically improve service delivery to the Citizens;
 - Prioritise Citizen-centric projects;
 - Drive to the best demonstrated practice in people management and leadership;
 - Overhaul internal and external communication to improve transparency, visibility and image;
 - Build an appropriate organisation structure and team to achieve strategic objectives;
 - Maintain financial sustainability.

Performance to Date



❖ Service

- CSI FY04/5 (47%) FY06/7 (62%)
- Public Sector ICT Conference - last year
- Thought Leadership



Trends and Drivers



- ❖ Communication Convergence
- ❖ Service Oriented Architecture
- ❖ eGovernment Maturity
- ❖ Identity Management
- ❖ Open Source Movement
- ❖ Strategic Out Tasking *Need partnerships*
- ❖ Consolidation and Partnerships



Objectives



- Manage Operations
 - Radically Improve Customer Experience of SITA
 - Focus on Operational Efficiency and Effectiveness
- Reposition SITA for Public Sector ICT Leadership
 - Accelerate the Implementation of eGovernment
 - Provide Thought Leadership
 - Develop Appropriate Partnerships and Alliances



Initiatives



- ❖ Destination to Success - Change Management
- ❖ Service Improvement Programme
- ❖ e-Government Revitalisation
- ❖ Municipality Blueprint
- ❖ Integrated Financial Management System
- ❖ New Generation Network Platform
- ❖ OSS Project Management Office
- ❖ Industry Wide Skills Development



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FY08 BUDGET



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