

Service delivery continued

SERVICE RENDERED:	STATISTICS AS AT END JANUARY 2007.
<p>Passport applications:</p> <ol style="list-style-type: none"> 1. Tourist passport 2. Child passport: 3. Maxi passport 4. Old type Passport(BI 1657) 5. Lose leave document 	<ol style="list-style-type: none"> 1. 4552 2. 1198 3. 168 4. 1567 5. 580
<p>Temporary Residence Permits</p> <ol style="list-style-type: none"> 1. Applications brought over from the previous month 2. Applications received 3. Approved 	<ol style="list-style-type: none"> 1. 2743 2. 2043 3. 1907



Service delivery continued

Permanent Residence Backlog :2384 – 1158

- Backlog Intervention Task Team visited Western Province :6-10 November 2006
- 6 Senior officials from this region to strengthen the team.

Submitted for adjudicating	6.11.06	7.11.06	8.11.06	9.11.06	Adjudicated
RO CAPE TOWN	330	300	170	41	
DO BELLVILLE	37	11	-		
DO WYNBERG	40	30	50		
RO GEORGE	25	-	-		
RO KHAYELITSHA	13	-	-		
CALEDON					
RO PAARL	76	-	-		
DO MALMESBURY	18	-	-		
DO WORCESTER	17	-	-		
TOTAL	556	341	220	41	1158

- Withdrawn: 238
- Outstanding: 480



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WC Management Structures

MANAG.STRUCTURES	PURPOSE
Regional Managers Forum PM & DPM	Strategic leadership & co-ordination: monthly & ad hoc
Accommodation Forum PM,DPM,RM,DPW	Infrastructure (accommodation) meetings with Department of Public Works: monthly
Transport Committee Provincial Office, Regional Transport Officers	Infrastructure (Vehicles and procurement) – quarterly meetings
Project Co-ordinators appointed for Fifa 2010 preparation: -Liaison and Special Treatment Committee -Visas & Border Control	Co-ordinate and report progress to the Provincial Managers in a structured manner
Employee Wellness Committee Employee Wellness appointed in January 2006	Provide structured support to officials in need of assistance. Assist in the co-ordination of events to coincide with national/ international events



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WC Management continued

OPERATIONAL STRUCTURES	PURPOSE
Temporary Residence verification Committees	To ensure uniform interpretation and application of the Immigration Act discuss with Immigration Practitioners
Budget Committee	Align budget with strategic objectives and provide inputs wrt resources required.
Performance Management and Development evaluation Committees	Evaluate and assist managers with the compilation of reports in terms of directives
Employee Relations Committee	To discuss and reach agreement on collective issues that affect staff with Unions



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Integrated Governance continued

STAKEHOLDERS	METHOD OF ASSISTANCE/ JOINT GOVERNANCE
Security Cluster	ID Campaigns, Birth Registration Campaigns in the Grabouw, Hermanus and Lwandle area (October 2006) Joint operations wrt illegal foreigners and assistance with deportations(Human and drug trafficking)
Department of Education	ID Campaigns at schools exempted from school fees
Justice Cluster Provincial Structure	Provide inputs on DHA activity and solicited support when needs arises
Department of Health	Assistance in the provision of office space for Vital Registration Project, Jamborees RO Khayelitsha also mentioned under Access.
Department of Labour	ID Campaigns, Provisioning of data with the selection of Interns & Learners
BCOCC	Joint planning and co-ordination of functions relating to Border Control



Integrated Governance continued

RRO's	METHOD OF ASSISTANCE/ JOINT GOVERNANCE
Tutumike	Meetings: Refugee Stakeholder forum
UCT Legal Aid Clinic	Training of RRO's and RSDO's
UNHCR	Provision of country of origin information, Training of RSDO's
Immigration Practitioners Forum	Monthly meetings with Regional Managers to iron out problems wrt Temporary & Permanent Residence applications
HOPE World Wide	Assistance to 17 street children to obtain enabling documents
Access & Ark	Assistance during the Jamboree Campaign – ongoing basis
ACSA	Information sharing & planning Monthly meetings
South African Post Office and Passports	Delivering of ID.s to unserviceable addresses
Khulani Security Services	Monthly meetings to iron out problems experienced



Mobile Units

REGION	NUMBER OF MOBILES DEPLOYED	AREAS OF SERVICE
RO Paarl	2	Remote farm areas: Khayemandi, Lwandle, Nomzamo – Stand Op-die-berg-Worcester Atlantis, Saldanha, Wolseley, Tulbach, Ndluli, Hermanus, Slanghoek, Nuy, Overhex, Brandvlei
RO Khayelitsha	1	
RO Cape Town	1	
RO George	2	De Almieda- Mosselbay Knysna, Plettenberg Bay, Riversdale,
TOTAL	6 (additional 4 mobiles received 9/03/07)	



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NATIONAL IMMIGRATION BRANCH

AND

REFUGEE RECEPTION DIRECTORATE



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Caring, compassionate and responsive

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PROGRESS:

- Immigration Inspectorate received intensive training in 6 modules which deals with *inter alia* the Immigration Act, 2002, the Criminal Procedure Act, 1977 and chapter 2 of the Constitution of the Republic of South Africa, 1996.
- 15 officials functioning in our permitting offices have recently been trained in the admission of travellers at a Port of Entry and the detection of fraudulent documents. They can be deployed as a back-up workforce.
- Charge sheets for the Acts *infra* have been completed and admission of guilt fines determined by the Chief Magistrate in terms of section 57(5)(a) of the Criminal Procedure Act, 1977 (Act No. 51 of 1977).
 - Immigration Act, 2002 (Act No. 13 of 2002).
 - Refugees Act, 1998 (Act No. 130 of 1998).
 - Passports and Travel Documents Act, 1994 (Act No. 4 of 1994).
- Immigration Inspectorate has access to the Criminal Administration System (CAS) of SAPS and are responsible for the investigation of their own case dockets. Currently there are 11 criminal court cases pending in the magistrates courts of the Cape Peninsula.
- With the implementation of the BCOCC the co-operation with other law enforcement agencies has created an environment of good governance in the spirit of section 41 of the Constitution of the Republic of South Africa. Interaction with Provincial Commissioner Petros resulted in the deployment of 4 Crime Intelligence Officers, 3 Detectives and 15 Uniformed members
- 12 members from SAPS deployed to assist with special operations & deportation of illegal foreigners.



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Statistics:

REFUGEE RECEPTION STATS

MONTH	SEC 22 PERMITS ISSUED	TOTAL ADJUDICATED CASES	ADJUDICATED CASES - RESULTS				EXTENSION OF SEC. 22 PERMITS	EXTENSION SEC 24/RENEWAL
			APPROVED	UNFOUNDED	MAN UNFOUNDED	PENDING		
Sep 2006	932	134	100	20	11	3	2252	287
Oct 2006	1068	114	76	17	16	5	1721	222
Nov 2006	657	113	75	17	21	0	1711	428
Dec 2006	599	50	18	17	14	1	1944	263
Jan 2007	519	66	39	15	12	0	3673	403
Feb 2007	450	220	93	63	62	2	2168	328
	15 279	1 869						



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CHALLENGES:

Capacitating the National Immigration Branch

Tackling the mushrooming backlog in the adjudication of asylum cases.

- Refugee Backlog Project Nyanga: **24 940 – 7729 = 17 211**
- **Refugee Reception Office Cape Town: 13 320 as end of February 2007**

Declaration of immigration officers as peace officers in terms of section 334(1)(a) of the Criminal Procedure Act, 1977 (Act No. 51 of 1977).

Fictitious addresses undermines the execution of deportations.

Limited capacity of the Immigration Training Academy to train new entrants to the National Immigration Branch.

Difficulty in prosecuting foreigners involved in fraudulent marriages. (NB: Decline in fraudulent marriages since coming into effect of the Immigration Amendment Act, 2004 (Act No. 19 of 2004) with effect of 1 July 2005.



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Achievements:

- Increased accessibility to clients in Wellington Area (Office space acquired on the premises of SAPS)
- Nominations for persons to be trained for Code 14 drivers licenses submitted to Head Office
- TRP and Late Registration Committee Established
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CONCLUSION

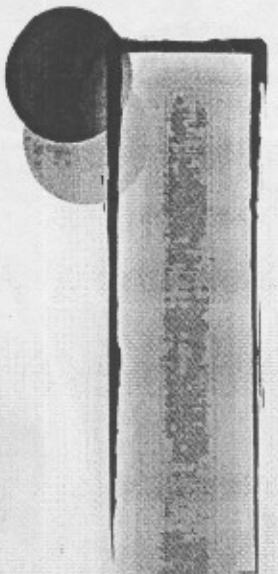
CHALLENGES

- Human Capacity that geared to respond to demands of service delivery
- Responsive systems to ensure that turn around time is achieved
- Proactive infrastructural strategies to enhance and promote service delivery
- Strengthening of Provincial support and relationship between H/O and Provinces at provincial level.
- Budget that limits proactive projects
- Delegation of certain powers to Provinces (Appointment Letters of RSDO).



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THANK YOU

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